## Appendix 4 Some customers' views about self-directed support and personal budgets

An independent consultation project into adult social care provision was published in February 2010. Approximately 40 people were interviewed in five day centres.

35% of people said that they already managed their own care or would like to. Only 54% said that they did not want to do so.

This view was taken at a time when the Council was still developing personalisation and had only piloted personal budgets with less than 10 people.